

## Pamela Lyall - CV

*Pamela is one of Scotland's most experienced mediators. A full time mediator, coach and facilitator, she has mediated in disputes relating to a broad spectrum of sectors. Pamela has extensive experience in the UK in leading training courses in mediation and negotiation and is a regular contributor at conferences.*



### Mediation and Facilitation Experience

- Accredited as a mediator by CEDR in 2000 and since was involved in Core, latterly as Director of Mediation Services. Since December 2014 she has been operating as an independent mediator.
- Named as Mediator of the Year (Scotland ) 2014 by Lawyer Monthly.
- Experienced in commercial contracts, employment and discrimination, senior management, workplace, health services, professional negligence, intellectual property, building and construction, partnership, property and use of land, charitable organisations and other disputes, she has mediated in over 200 disputes.

Pamela's style is proactive, realistic and pragmatic as well as positive. Her perseverance in keeping the parties working towards a mutually acceptable outcome has been highlighted.

### Professional Experience

- Trained as solicitor with McGrigor Donald and then spent three years with Cochran Sayers & Cook working in personal injury field. In 1986 joined Dundas & Wilson in Edinburgh and worked almost exclusively for insurers dealing with the broad range of insurance matters.
- Made partner in 1992 and headed up the Insurance Litigation team acting for a number of major insurers. Qualified as a Solicitor - Advocate in 1996.

### Feedback

Several feedback commentators noted:

“ A calm, composed and open manner which enabled her to build rapport with parties quickly. ”

“ She does not dominate the mediation and encourages parties to use the opportunity to engage in the process. Her genuine interest in the parties' approach is not only very reassuring but enables her to grasp the issues quickly. It was particularly commented on that she is able to progress a way forward in some very complex and sensitive matters. ”

“ Pamela's background as a litigation lawyer means that she grasps any legal issues and she is equally aware of commercial factors. She has been described as bringing commerciality to the process and encouraging parties to focus on the future, whilst her robust yet courteous manner challenges parties to think in a different way. ”

### One summarising quote

“ A careful and pleasant approach which encouraged both sides to have faith in the process. ”